



**BLACKBOX
SOLUTIONS**

ROVACOM-IQ PERMISSIONS & PRIVACY POLICY

November 2018

OVERVIEW:

This Document specifically references the ROVACOM-IQ mobile device application (the "ROVACOM-IQ App", or "App") as provided by Blackbox Solutions Ltd, ("us", "we", or "our") provided for free download and installation via the Google Play Store.

It is designed to unambiguous and in an easy to read manner, explain the Permissions that the ROVACOM_IQ app requires, the reasons for them and also be a written declaration of the degree of information, in particular any private information that is accessed by the app.

The Google Play store may collect information which is outside our control or that of our App and this document.

The ROVACOM-IQ App is installed complete with a set of fictitious and dummy data for a specific vehicle model (2010 3.0 TDV6 Discovery 4) to provide demonstration and a usage example only.

BLUETOOTH:

The ROVACOM-IQ App can be also used to connect to an applicable vehicle model using a Bluetooth connection to a VCIQ, (Vehicle Communications Interface) that is available for purchase separately via our on line web shops, after which the Dummy Data will be replaced with Real data from a connected Vehicle.

BLUETOOTH DEVICE PERMISSIONS:

To connect to a VCIQ via a Bluetooth connection, the App would require the usual Bluetooth access permissions on the mobile Device, including, but not limited to the following :

- Allow Bluetooth pairing by Application.
- Pair with Bluetooth devices.
- Access Bluetooth settings.

BLUETOOTH PRIVACY:

The ROVACOM-IQ App and VCIQ does not use, collect, store or share any information about a Mobile devices Bluetooth settings or any other derivable information from Bluetooth connectivity, until a connection is made to a VCIQ via Bluetooth and is then specifically limited to only to sharing the information required between the Mobile Device and VCIQ in order to automate re connection and communications between a Mobile device and the

specific VCIQ it has been paired to, such as the VCIQ's or devices individual electronic serial Number / Identity information.

The sole exception is only in the case where a user of the App uses the "Check For VCIQ updates" which uses an Internet / Network connection and passes only the Electronic serial number of the VCIQ to our ROVACOM-IQ.com web server, so the server can check for updates relevant to the specific VCIQ.

INTERNET / NETWORK:

The ROVACOM-IQ App incorporates a small number of functions that may require user selectable Internet / network connections to our web servers.

- The App includes user selectable links to a number of User guides / Help documents in PDF format and which are downloadable from our web server via an Internet connection.
- The App incorporates user selectable functions that allow direct checking for App Updates etc, via an Internet Connection.
- A VCIQ contains specific Vehicle model and other Vehicle or App access permissions, which can, after a VCIQ has been connected, also be remotely updated via an internet connection using the user selectable "check for VCIQ updates" function in the App.
- For editing a Vehicles settings, user selectable functions are provided that allow a Vehicle Configuration File (CCF) to be up loaded and downloaded to our servers via an Internet / network connection.

INTERNET / NETWORK DEVICE PERMISSIONS:

To connect to an Internet / network connection, the App would require the usual access permissions on the mobile Device, including the following :

- View network connections.
- Full network access.
- Approximate location (network-based).

INTERNET / NETWORK PRIVACY:

The ROVACOM-IQ application does not use, collect, store or share any information over any Network or internet connection beyond those detailed above.

Note that as with an Internet / Network connection, this utilizes a to and from IP address as a communication basis. IP addresses are typically automatically logged during transmissions by Internet service Providers, routers and by servers, and can be used to identify a mobile devices approximate location, hence the "Approximate location (network-based)" App permission requirement.

Also as with all Internet / Network based communications, there is no guarantee of 100% security of any information that is transmitted over it.

STORAGE & FILES:

The ROVACOM-IQ App incorporates a small number of functions that would require user selectable access to a devices general users file storage area, including, but not limited to the Following.

- A number of diagnostic function pages in the ROVACOM-IQ App allow the user to save the information, EG Fault code lists and ECU information in the form of PDF files.
- The Instrument Mode function in the app allows the user to record and Log data in re time into a .CSV file that can then be later analyzed and replayed using our CSV viewer or imported into most spread sheet software, EG Excel.
- In certain cases the App may need to copy it's built in PDF help files to this area for access by Third party PDF readers.
- For editing a Vehicles settings, user selectable functions are provided that allow a Vehicle Configuration File (CCF) of Flash File data set to be up loaded and downloaded to or from our servers via an Internet / network connection which are stored in this area.

STORAGE & FILES DEVICE PERMISSIONS:

To access the general users file storage area, the App would require the usual access permissions on the mobile Device, including the following :

- Read the contents of your USB storage.
- modify or delete the contents of your USB storage.

STORAGE & FILES PRIVACY:

The ROVACOM-IQ application does not use, access, collect, store or share any information about or from files beyond those detailed above and that are specifically and directly related to the Apps role as a diagnostic and vehicle Monitoring application.

VEHICLE INFORMATION:

The ROVACOM-IQ App In conjunction with a linked VCIQ, by design and definition, uses collects, stores and shares Connected Vehicle Information including, but not limited to the following.

- A vehicles VIN (Vehicle Identification Number), which is then decoded to further vehicle information such as Model, Year and specification Etc.
- A vehicles ECU options fitment
- A vehicles ECU's Fault Codes
- A vehicles current settings / Configuration in the form of its CCF File
- A vehicles odometer reading and service interval status.

VEHICLE INFORMATION PRIVACY:

The ROVACOM-IQ app does not share any vehicle information with anything other than a Linked VCIQ and by user selection only, our web servers. Any uploaded vehicle information to a Blackbox Solutions web server is not shared with any other company or third party.

PRIVATE / PERSONAL DATA IN GENERAL:

Via the ROVACOM-IQ App or any linked VCIQ, Blackbox Solutions Ltd does not use, collect, store or share any private or personal data and accesses nothing that is unrelated to the Apps requirements in fulfilling the role of a Vehicle Diagnostic and Monitoring Application. the App makes no automated connections and does not pass any data or information to us beyond that specified in this document.

For Any Questions about the contents of this document please write to
Support@Blackbox-Solutions.com

NOTIFICATION CAPABILITIES:

The ROVACOM-IQ App was initially released with additional connectivity and notification features such as SMS. However to comply with recent changes in Google Play store policies this feature has been temporarily removed from this Version while we investigate alternates.

For More information, please visit the ROVACOM-IQ.com web site.